FREQUENTLY ASKED QUESTIONS

**Centers for Independent Living: COVID-19 Aid, Relief, and Economic Security Act of 2020 (CARES Act) Funding**

March 18, 2021 – UPDATED – This FAQ supersedes previous CIL CARES Act Funding FAQs

These FAQs are provided in response to questions received by ACL on the supplemental funding provided by the COVID-19 Aid, Relief, and Economic Security Act (CARES Act) which the President signed into law on March 27, 2020. The CARES Act provides $85 million in supplemental funds to Centers for Independent Living (CILs) to respond directly to the COVID-19 pandemic. The $85 million was distributed on April 21, 2020. CILs are directed to utilize the entirety of the funds to respond to the COVID-19 pandemic and the surge of needs of individuals with disabilities to access or reconnect with the services and supports they need to remain safely in their communities.

# CARES Act Funding

**Q1: How were funding amounts to each CIL determined?**

**A1:** ACL applied the same formula that is used to determine annual CIL funding. This formula includes the following factors: (1) Total Population from latest Census; (2) 1992's Distribution; (3) State/Territory minimums; (4) State's (Prior Year's amount + CPI adjustment).

**Q2: Over what period of time can CILs use CARES Act funds to cover allowable expenses?**

**A2:** Allowable expenses obligated from January 20, 2020 through September 30, 2021 can be paid for with CARES Act funding.

**Q3: Will there be any carry over authority associated with CARES Act funding?**

**A3:** The project period for CARES Act funds will expire September 30, 2021. This means a request for carryover from FY20 to FY21 is not necessary. CARES Act funding must be obligated by September 30, 2021 and liquidated within 90 days (December 31, 2021).

**Q4: Will the amount of CARES Act funds our CIL receives be influenced at all by formulas for allocating new funding received that are included in our state’s existing SPIL?**

**A4**: No. The need to respond to the COVID-19 pandemic is immediate. Reviewing SPIL language, and processing SPIL amendments would create significant delays in making funds available to CILs.

**Q5: Will these supplemental funds impact funding next year?**

**A5:** No. The supplemental funds are part of a **one-time appropriation** from Congress to respond to the

COVID-19 pandemic.

**Q6:** **Will my CIL be receiving a CARES Act award number in PMS or will CARES Act funding be combined with**

**current Part C awards?**

**A6:** CARES Act funds have appeared in PMS with the same grant number as Part C funding, but with “ILC3” at the end. CILs should assure that funds drawn from “ILC3” are tracked separately from normal

Part C funding. Do not comingle Part C and CARES Act funds.

**Q7:** **Can a CIL decline CIL CARES Act funding?**

**A7:** No. CIL CARES Act funding has been fully distributed to federally funded CILs.

# CARES Act operational activities

**Q8: What are allowable CARES Act operational activities and expenses?**

**A8:** CIL CARES Act supplemental funding must be focused on responding to needs that are the result of the COVID-19 pandemic. There are no changes or expansions to the allowable expenses outlined in 45 CFR 75 or the Rehabilitation Act, as amended (Rehab Act). CILs are especially encouraged to review the section on reasonableness of costs (45 CFR § 75.404) for familiarity.

All allowable expenses prior to the passage of the CARES Act remain allowable. Grantees are expected to make prudent, reasonable decisions regarding the allowability of CIL CARES Act operational costs in the same manner the grantee would determine allowability of operational costs funded by any other funding stream.

The following are examples of allowable COVID-19 related operational costs:

1. **Technology:** CILs are encouraged to use technology to enable and support the provisions of services. Funds provided under the CARES Act can be used to expand and/or utilize technology for consumers and staff with the intent of reaching more consumers; this may include remote service delivery technology and equipment (e.g. web or cloud based case management systems, laptops, cellphones, assistive technology, and telecommunication). Funding may also support the training necessary for consumers and staff to effectively utilize technology and equipment.
2. **COVID-19 Related Supplies:** CILs may purchase goods and services that advance the safety and health of both staff and consumers before, during, and after the delivery of direct services and activities intended to address COVID-19 related needs. Supplies such as masks and gloves are allowable. CILs may purchase personal care necessities (e.g. toilet paper, soap, and hand sanitizer) as well as life sustaining food for consumers who are unable to self-procure these supplies while following social distancing guidelines. CILs are strongly encouraged to partner locally to coordinate on supplies and provisions.
3. **Salaries, Wages, and Leave:** ACL has released guidance based on temporary COVID-19 specific flexibilities granted by OMB. These flexibilities are in effect for 90 days or June 17th, at which point the flexibilities may be extended. This guidance may be accessed at: <https://acl.gov/sites/default/files/COVID19/C19FAQ-Grants_2020-03-30.pdf>.

Per this guidance, grantees may obligate salaries and benefits to currently active Federal awards consistent with the recipients' policy of paying salaries under unexpected or extraordinary circumstances (such as the COVID-19 pandemic) from all funding sources.

Please note that this flexibility is only allowable if consistent with your CIL’s current and approved policies. Failure to have and follow established leave policies addressing these issues would render these expenses unallowable.

Due to the unprecedented nature of the COVID-19 pandemic, ACL understands that CILs may not have had all the policies and procedures in place that would address current and unusual circumstances. CILs should actively develop and/or update their policies and procedures as necessary and have them in place no later than May 31, 2020. Policies and procedures may be made effective retroactive to January 20, 2020. The following are recommended steps you and your leadership team can take:

* Review the policy manual and identify the portion most applicable to the situation. Applicable leave may be a different category of leave.
* The range of allowable activities that staff of a CIL can perform are extremely broad and as such there are any number of different ways a CIL could change its operations in response to COVID-19 demands. A CIL should therefore exercise caution before coming to the conclusion that no work-related activities can be performed.

Please note that it is not an allowable use of Rehab Act or CARES Act funds to pay wages or benefits for staff who have indicated (or agency leadership has determined) will not return to work. In this case the CIL would utilize polices related to separation of employees.

**Q9: In addition to regular salaries, can I pay my staff hazard pay if they have been working during the COVID-19 pandemic?**

**A9:** Not all work being done during current stay-at-home orders is considered hazardous (e.g. telework from a remote location). Hazard pay means that employees are paid additional wages for performing hazardous duty or work involving physical hardship, including exposure and potential exposure to the COVID-19 virus. Work duty that requires this hardship that is not adequately alleviated by alternative stations or protective devices are deemed to impose a physical hardship. It is possible and likely that an employee may have some hours that are worked in a hazardous condition and others that are not. CILs are encouraged to have policies in place that adequately support hazard pay decisions including ensuring policies are fair and equitable across the agency. Policies should minimally address:

* What documentation, if any, must be provided to support a hazardous working condition?
* How will the CIL identify which hours an employee is working in hazardous and non-hazardous conditions?
* How does the CIL ensure pay is reasonable and in accordance with similar compensation for similar positions or duties?

**Q10: Our CIL cannot possibly be open or provide services in any way during the COVID-19 response. Is it**

**allowable to continue drawing CARES Act funds?**

**A10:** It is allowable to take a reasonable amount of time to respond to remote work arrangements, social

distancing guidelines, and other constraints that have resulted from the C COVID-19 pandemic. It is not

acceptable to suspend all services for the duration of the pandemic. If you have or anticipate a need to

suspend CIL services you should contact your program officer immediately for guidance.

**Q11: Our CIL has furloughed staff who worked on programs previously funded by fee for service activities. Can CARES Act funding pay for these staff?**

**A11:** Any staff conducting allowable COVID-19 related activities may be supported by CIL CARES Act funding.

**Q12: How long can CIL staff work from alternate locations or provide remote services?**

**A12:** A CIL’s service delivery model is determined by the CIL. Salaries and pay for staff providing services from remote or alternate locations are allowable costs. Paid wages for staff who are NOT engaged in CIL activities, and have no plans to do so, are not an allowable cost (see above guidance for covering salaries and wages during COVID-19). Please note this not the same as paying costs related to an employee exiting their employment (severance, leave cash out, etc.) or the normal use of established leave (sick, vacation, etc.).

CILs should actively develop and/or update their policies and procedures as necessary and have them in place no later than May 31, 2020. Policies and procedures may be retroactive to January 20, 2020. Details of health and safety policies should follow the guidance of their state and local government agencies as well as the Centers for Disease Control and Prevention (CDC).

**Q13:** **Can we use CARES Act funding to provide services outside our CIL approved service area?**

**A13:** CILs should provide services and carry out activities in approved program service areas. ACL strongly

encourages CILs to consult with their federal program officer prior to providing services outside of their approved program service area.

**Q14: Will the receipt of these funds affect any application we have made or might make for loans to nonprofits through the CARES Act?**

**A14:** ACL is not in a position to provide guidance on requirements of non-ACL programs. CILs are responsible for addressing questions and concerns directly to the agency administering other funds for which a CIL applies.

# Services Provided in Response to COVID-19

**Q15: What are allowable CARES Act CIL program activities?**

**A15:** CARES Act funding is to respond to the COVID-19 pandemic. Funding should support direct services and activities that help people with disabilities stay connected to or reconnect with the services and supports they need to stay safely in their homes.

Appropriate areas of emphasis include:

* Service coordination during and after the COVID-19 pandemic;
* Services and activities that assist individuals with disabilities who are at risk of being institutionalized to remain in their communities;
* Services and activities that assist individuals with disabilities to move from an institutional setting to a home in a community-based setting;
* Services and activities that address the shortage of accessible housing;
* Partnerships with local agencies that address food insecurity; and
* Systems advocacy to ensure health equity in medical settings.

Whether or not a cost is allowable depends on many variables. Grantees are expected to make prudent, reasonable decisions regarding the use of CIL CARES Act operational costs in the same manner the grantee would determine use of operational costs funded by any other funding stream.

Questions to consider include:

* Does the cost align with the CARES Act guidance provided in the CIL CARES Act FAQ?
* Is the expense for an eligible consumer?
* Is the expense necessary to keep staff and/or consumers safe during program related services and activities?
* Does the service address a need documented before or after COVID-19? Timing of the need may impact determination.
* Is the expense reasonable (45 CFR 75.403) and in accordance with other 45 CFR 75 requirements?
* Is the service or activity being performed in a consistent manner and according to current policy? NOTE: If a CIL does not have a relevant policy in place regarding purchasing goods (life sustaining food, PPE, soap, etc.), they should assure it is created and board approved before May 31, 2020.

**Q16: When providing basic food, supplies or PPE to a consumer, can the CIL provide enough for caregivers that provide direct to support to the consumer?  
A16:** Yes. However, the CIL is strongly encouraged to document the caregiver needs related to providing consumer supports and efforts made to secure food, supplies, or PPE from other sources supporting people without disabilities. The CIL must be able to justify that the provision of food, supplies, or PPE is required in order for the consumer to receive services from the caregiver and live safely at home. ACL strongly encourages CILs to advance partnerships in their communities to increase resources available to respond to these issues.

**Q17: How do we get required consumer signatures during stay-at-home and social distancing orders?**

**A17:** The Rehab Act is clear that Independent Living Plans must indicate agreement between staff and consumers. Any format, electronic or otherwise, is allowable as long as that agreement is documented.

Not all documents utilized at a CIL are governed by ACL; for example, a Release of Information or personnel documents. Those are governed by rules outside of ACL’s jurisdiction and thus CILs are responsible for understanding and implementing each documents requirements. Specifics of how any of these items are defined and administered in a CIL should be documented in CIL policies.

**Q18: What if a CIL needs to build capacity or alter its operations in order to serve individuals with disabilities during this pandemic?**

**A18:** Given the unprecedented nature of the pandemic, it is likely that demand for services from your CIL will exceed your current capacity. This may result in the need to grow capacity and alter previous methods of operation. ACL and the IL-NET National Training and Technical Assistance Center on Independent Living will continue to provide program-level and CIL-specific support. CILs should proactively seek assistance so that they can serve the unique needs of their communities while utilizing the supplemental funds to address capacity shortfalls.

**Q19: Can we partner in our community with other nonprofits and/or local businesses to deliver services?**

**A19:** Yes. We encourage CILs to build partnerships in their communities and states, especially now during this

pandemic. Some types of organizations that you may not currently be working with but may consider

reaching out to include food pantries, shelters, transportation providers, and housing units. If you have not

had such partnerships in the past, ILRU may be able to connect you with peer CILs that can provide insight and

promising practices.

# Reporting

# Q20: Are there reporting requirements specific to CARES Act supplemental funding?

**A20:** Yes. A CIL CARES Act annual program performance report (CCA PPR) is required for January 31, 2020 – September 29, 2020 and September 30, 2020 – September 29, 2021. The CCA PPRs will be due December 31 of each year. The CIL CARES Act PPR instrument and instructions can be found [https://acl.gov/COVID-19#](https://acl.gov/COVID-19).

# Q21: What will CILs be required to report?

# A21: The CIL CARES Act report is a short, modified version of the larger, more comprehensive CIL annual program performance report. It will capture COVID-19 response activities. The CIL CARES Act PPR instrument and instructions can be found at [https://acl.gov/COVID-19#](https://acl.gov/COVID-19).

**March 2021 Additions**

**Q22: Can a CIL use multiple funding sources to address COVID-19-related needs?**

**A22:** Yes, in fact, many CILs are “braiding,” i.e., combining resources, to meet consumer needs. The key is to not double bill, i.e., charge the exact same expense to multiple sources. If CARES Act funds are used in part, the service should be documented and included in the applicable CCA PPR.

**Q23: Do I have to open a Consumer Information File (CIF, formerly known as Consumer Service Record) or complete an Independent Living Plan for each person who receives CARES Act funded services?**

**A23:** No. Please make every reasonable effort, but ACL understands there may be situations where this is simply not practical or even doable.  It is advisable to document the circumstance behind why an ILP or CIF was not developed; even in the absence of a complete CIF with a signed ILP, consumer goals and services should be documented as part of the annual reporting. CILs should consider following their usual internal processes to identify whether or not a CIF or ILP would be prudent.     

**Q24: Can I purchase equipment or make capital improvements to facilities with CARES Act funds?**

**A24:** Yes. Please review questions #8 and #15 in the FAQ to learn about criteria for determining allowable services and expenses.

As has always been true, prior approval is required for equipment or capital expenditures with a per-unit acquisition cost over $5,000 (45 CFR § 75.439). To begin this process, contact your PO with the following information:

* Are the costs being allocated out, or is there a plan to pay for a proportion of the costs not related to COVID-19 with other funds?
* What funding will be used to cover long-term costs such as insurance and repair when CARES Act funding goes away?
* Does your CIL have established policies for use of the piece of equipment?

ACL strongly encourages CILs to plan carefully with large expenses, paying particular attention to any long-term expenses (upkeep, repair, insurance, etc..) that the purchase would require. Please note that while CARES Act funds can be used to make the purchase, any costs incurred after the CARES Act expires must be charged to each program that benefits from the purchase and in proportion to the benefit received.

**Q25: Use of CARES Act funds will likely result in my CIL expending over $750,000 in Federal funds and, therefore, being required to perform a single audit. Can I use CARES Act funds to cover audit costs?**

**A25:** Yes, as established in 45 CFR § 75.501 - Audit requirements. Please consult with your fiscal staff and auditor to assure that audit expenses charged to the CARES Act are in the correct proportion to charges to other awards. For more information, please review <http://ilnet-ta.org/wp/2021/01/20/tips-for-your-first-single-audit/>

**Q26: What about *after*CARES Act funds expire? We are concerned about setting expectations and, potentially, being faced with costs that our CIL will not be able to cover without CARES Act funds.  Does ACL have any recommendations in this area?**

**A26:** It is reasonable and prudent that, in the normal course of fiscal and programmatic planning, CILs are taking care to assure they are not setting themselves up with costs that will continue to exist after CARES Act funds expire. We strongly encourage proactive planning, as well as care with messaging, in this area.   
  
Development of partnerships with other local service organizations may provide resources for consumers and support for consumer programs after CARES Act funds end and beyond the timeframe of the current pandemic. If consumer demand for programs responding to COVID-related needs extend beyond the pandemic, long-term resource and program development for such programs may be an area for the CIL Board of Directors to take into consideration in strategic planning for the organization.

**Q27: Can my CIL use CARES Act funds to address COVID-19 vaccinations?**

**A27:** Yes. Many CILs are using CARES Act funds to fund activities such as:

* staff assisting consumers in navigating vaccine registration sites, scheduling or providing transportation, and providing support at vaccination sites.
* paying directly for consumer transportation to and from vaccination appointments. This can be accomplished through direct contracting with transportation providers or vouchers for travel.
* staff analyzing a state’s vaccination priority plan and ensuring individuals with disabilities are included, making public announcements that address vaccine hesitancy, and producing a variety of materials intended to educate consumers about the vaccination process or systems.

**Q28: Now that we are almost a year into CARES Act, does ACL have any strategies for successful use of CARES Act funds?**   
**A28:**

* Review this FAQ thoroughly, especially questions #8 and #15, which provide specific guidance on allowable activities and expenses. These questions also provide extensive ideas on the types of expenses and issues to be aware of when implementing uses of CARES Act funding.
* Have a thorough understanding of the COVID-related needs of your community and consumers, the capacity of your community to meet those needs, and your CIL’s capacity to fill any gaps. The combination of these items should lead to identification of effective and valuable activities and services that will address the COVID-19 related needs of your community and consumers.
* Think creatively, and focus on addressing the specific identified need in the most efficient manner available.

This should sound familiar—it’s what you’ve been doing for other IL needs for years! 

**Q29: Where can I find more examples of uses of CARES Act funds?**

## **A29:** Please see below.  Please note, however, that nobody knows your consumers’, your community’s, and your CIL’s capacities better than you.  *Examples from other CILs may spark ideas, but should never be assumed to be the best fit for your CIL.* At the end of the day, it will be your responsibility to use your knowledge and expertise to identify and implement effective and allowable use of CARES Act funds to address COVID-19-related needs in your community.      Additional Resources

* 45 CFR § 75
* COVID-19 Aid, Relief, and Economic Security Act, Pub.L. 116–136
* HHS Grant Policy Statement Section II-7

*For More Information:* Please contact your Office of Independent Living Program Officer.

**Network Examples of CARES Act Activities** 

**ACL/OILP**

<https://www.ilru.org/training/oilp-quarterly-connection-02/24/21> February 24, 2021. The link includes both the recording and a transcript.

* Commissioner Reyma McCoy McDeid; 16:45–18:07 of video and top of page 4.
* OILP Team Lead Sean Barrett: 29:21–40:30 of video and bottom of page 6 on transcript.

**Association of Programs for Rural  Independent Living (APRIL) :**

Two informal groups of IL peers where attendees can pose questions related to addressing COVID-19-related needs. There are no presenters or designated speakers; all information is peer to peer.

* Rural Conversations: [https://www.april-rural.org/index.php/rural-conversations](https://protect2.fireeye.com/v1/url?k=a8bfa55c-f7249c1e-a8bf9463-0cc47a6a52de-6561284d71d9387a&q=1&e=9e03e377-698d-4550-ae3b-77ac7b7b4157&u=https%3A%2F%2Fwww.april-rural.org%2Findex.php%2Frural-conversations)
* Youth coordinator connect: [https://www.april-rural.org/index.php/youth/youth-coordinators-connect](https://protect2.fireeye.com/v1/url?k=ccff79d9-9364409b-ccff48e6-0cc47a6a52de-157c433c683a23a4&q=1&e=9e03e377-698d-4550-ae3b-77ac7b7b4157&u=https%3A%2F%2Fwww.april-rural.org%2Findex.php%2Fyouth%2Fyouth-coordinators-connect)

These calls are held monthly. Chat files from previous sessions are available on the website. Please visit links above for specifics.

**Independent Living Research Utilization (ILRU)** (ilru.org)

* CIL Pandemic Response: CARES Act Funds and Other Opportunities for Innovative CIL Actions
* [List of how CILs are utilizing CARES Act funds to address the COVID-19 needs of consumers](https://www.ilru.org/How_Are_CIL_Using_CARES_Act_Funds)

**General COVID-19 Resources:**

* [**ACL/OILP**](https://acl.gov/COVID-19)**–**Large number of resources from a variety of sources. OILP FAQ is half way down the page, under “Independent Living Programs”
* **APRIL**
* **ILRU**
* [**NCIL**](https://ncil.org/covid-19/)

# 